

## Quality policy statement

FMG Engineering considers the quality of its products and services to be of paramount importance, second only to the safety and wellbeing of our staff. FMG Engineering is committed to providing consistently high-quality services in forensic engineering, geotechnical engineering, civil engineering, structural engineering, environmental consulting, soil and construction materials testing and project management.

To achieve this, we will:

- ensure all employees have sufficient inductions, training and undertake their work safely and effectively
- continually monitor and improve the level of our clients' satisfaction with our performance
- continually monitor and improve our quality performance and the effectiveness of our Quality Management System (ISO 9001)
- ensure our works comply with relevant FMG Engineering procedures
- strive to deliver our products and services on time and on budget
- strive to recruit and retain high quality employees
- comply with all applicable legislation, codes and standards in the States and Territories where we operate (SA, Vic, NSW, WA, Qld, Tas, NT and ACT)
- ensure all quality related issues are effectively reported and addressed
- ensure all staff read and understand the quality manual and adhere to the quality policy
- encourage a culture of cooperation and participation regarding quality issues.



Matthew Loftes  
Managing Director

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